BORN TO ENGINEER

ENGINEERING SERVICES

Building capacity ground up

"Well done on successful completion of the largest tech pubs package we have undertaken (so far...)….."

Director of Operations (QuEST Customer)

Customer

A leading transatlantic aerospace systems and equipment company, with over 10,000 employees and USD 2 billion revenues globally. The company is a world leader in digital, electrical power, mechanical systems, engine components.

Requirements

- Ramp up capacity within a compressed time-line in order to execute a high volume of maintenance manuals for a new generation aircraft program

QuEST approach

- Build a team from the ground up with a 80:20 mix of fresh (limited prior technical publication knowledge) and experience team members
- Structured training and development program to build capable capacity quickly

Results

- Close to 50 new manuals authored and illustrated in a record 6 months from start of training to completing submissions to customer's customer
- All manuals accepted with near 100% first pass yield

About QuEST

QuEST is a leading provider of outsourced engineering services and manufacturing. The company helps customers in the aerospace, power generation, oil & gas, civil structures, industrial products, and transportation verticals to cut product development costs, shorten lead times, extend capacity and maximize engineering resources availability by providing support across the complete product life cycle from design and modeling through analysis, prototyping, automation, data documentation, instrumentation and controls, embedded systems development, manufacturing support, vendor management, and in-house precision machining. Through our Global Product Development framework and our on-site/off-shore/on-shoremodels, we leverage our local presence and global reach to support globalization initiatives for our customers. QuEST has delivery centers in India, USA, Italy, Japan and footprints in UK, Germany, France, Spain and China. For more information, please visit www.quest-global.com.

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